

2024-25 SUBSCRIBER HANDBOOK



INCLUDES PARKING AND DINING DISCOUNT INFORMATION

We have prepared this Subscriber Handbook to help you get the most out of your subscription to the Walnut Street Theatre. It contains information on ticket exchanges, ticket sales, and much more. Please read it carefully and keep it in a safe place for future reference. Thank you for subscribing to Walnut Street Theatre. We're excited to have you join us for the 2024-25 Season!

A handwritten signature in white ink that reads "Bernard Havard".

Bernard Havard
Artistic Director



FOUNDED 1808

**WALNUT STREET
THEATRE**
PHILADELPHIA

ONLINE:

24/7 AT WALNUTSTREETTHEATRE.ORG

EMAIL:

SUBSCRIPTIONS@WALNUTSTREETTHEATRE.ORG

CALL:

215-574-3550 x6 (MON-FRI, 12PM - 6PM)

IN PERSON:

AT 825 WALNUT STREET (MON-FRI, 10AM - 4PM)

SUBSCRIBER INFORMATION

SPECIAL SERVICES

Open Captioning, Audio Description, and ASL performances: Visit our website or call 215-574-3550 x6 to learn more about these special performances.

Accessible seating: If you require wheelchair seating or you have special seating needs, call 215-574-3550 x6.

SUBSCRIPTION RENEWAL

Mainstage subscription renewals will begin in January 2025. Subscribers who renew into their same seats are seated first. The best way to improve your chances of a seating upgrade is to renew early and be flexible with your seating location and dates. Renewing subscribers receive priority on seating upgrades. Over 80% of our audience renews their subscription each year. New subscribers are seated after we seat our current subscribers.

SUBSCRIBERS SAVE MORE!

As a subscriber, you can order up to FOUR discount tickets per household for each of our WST productions.

Save \$20 on all Mainstage performances (regular price \$77-\$157), plus reduced service fees.

*Cannot be combined with any other offer.

Barrymore's Café (located on our lower level) and the lobby bars open one hour prior to all performances. Visit Barrymore's Café before the show to grab a specialty espresso drink or cocktail with your friends and enjoy a variety of snacks and baked goods before the show!



Pictured: (Cover) Lucas Pastrana; Anne Bragg, Sierra Wilson, Chali Cooke, and Kourtney Keitt; (Inside) Greg Wood, Susan Riley, Stevens; Daniel Wisniewski; Anne Bragg, Sierra Wilson, Chali Cooke, Kourtney Keitt; Lucas Pastrana. Photos by Mark Garvin.

2024-25 SEASON OF DREAMS

SUBSCRIBER TICKET EXCHANGE

Subscribers may exchange tickets for another performance of the same production, subject to availability, up to 2 hours prior to the performance time on the held ticket.

4 EASY WAYS TO EXCHANGE YOUR TICKETS

ONLINE: You can choose your seats online. It's easy! Log into your account to exchange your tickets 24 hours a day, 7 days a week!*

PHONE: Call 215-574-3550 x6, 12pm to showtime.

IN PERSON: Visit our box office in person and we'll waive the \$4/ticket exchange fee.

MAIL: Mail your tickets and request to us and we'll waive the \$4/ticket exchange fee.

* Please note: Our customer service reps are here to make your exchange easier. There is a convenience fee of \$4.00 per ticket to exchange tickets by phone and online. If you choose a more expensive seat or date, you'll pay the price difference between your subscription seat and the new discount subscription seat you've chosen. Convenience fees and upgrade differences will be charged when you make the exchange. There is no refund when exchanging into a lower-priced performance, series, or seating section.

MISSED PERFORMANCES

If you are unable to attend your scheduled performance for any reason, please be sure to exchange your tickets at least **2 HOURS IN ADVANCE**. Your tickets are void and cannot be exchanged once your performance has occurred. There are no refunds for missed performances.

LOST TICKET REPLACEMENT

If you lose or misplace your tickets we will be happy to provide replacements. Replacement tickets will be held at the box office.



SUBSCRIBER SERVICES

If you have questions about your subscription, or if you would like to purchase or renew subscriptions to our Mainstage or Walnut Street Theatre for Kids Series, please call us at 215-574-3550 x6, 12pm to showtime.

DONATING YOUR TICKETS

If you will be unable to use or exchange your tickets, you may return them to the theatre (up to 2 hours before your scheduled performance) as a tax-deductible donation. We will issue an email acknowledgment of your contribution equal to the value of your subscription ticket price.

LATE SEATING

The lobby opens 60 minutes prior to each Mainstage performance, and seating begins 30 minutes before curtain time. Latecomers will be seated at the discretion of management in order to prevent a disruption of the performance already in progress. In most cases, if you are late you will be asked to sit in the first available seat until intermission. After intermission, latecomers can claim their ticketed seats.

MANAGE YOUR SUBSCRIPTION ONLINE!

You can update your profile, exchange your tickets or transfer your tickets to a friend. You will be able to pay your renewal invoice online in January, 2025. For step-by-step instructions, visit: WalnutStreetTheatre.org/MyTickets.

2024-25 SEASON MAINSTAGE SCHEDULE

		JERSEY	ELF	DAISY	HAY	DREAM
Week A	Tues Evening Preview (7:30pm)	Oct 1	Nov 19	Jan 7	Feb 11	March 25
	Wed Evening Preview (7:30pm)	Oct 2	Nov 20	Jan 8	Feb 12	March 26
	Thurs Evening Preview (7:30pm)	Oct 3	Nov 21	Jan 9	Feb 13	March 27
	Fri Evening Preview (8pm)	Oct 4	Nov 22	Jan 10	Feb 14	April 25 +
	Sat Matinee Preview (2pm)	Oct 5	Nov 23	Jan 11	Feb 15	March 29
	Sat Evening Preview (8pm)	Oct 5	Nov 23	Jan 11	Feb 15	March 29
	Sun Matinee Preview (2pm)	Oct 6	Nov 24	Jan 12	Feb 16	March 30
	Sun Evening Preview (7pm)	Oct 6	Nov 24	Jan 12	Feb 16	March 30
Week B	Tues Evening (7:30pm)	Oct 8	Nov 26	Jan 14	Feb 18	April 1
	Wed Evening (7pm) OPENING	Oct 9	Nov 27	Jan 15	Feb 19	April 2
	Thurs Evening (7:30pm)	Oct 10	Dec 19*	Jan 16	Feb 20	April 3
	Fri Matinee (2pm)	Oct 11	Nov 29	Jan 17	Feb 21	April 4
	Sat Matinee (2pm)	Oct 12	Nov 30	Jan 18	Feb 22	April 5
	Sat Evening (8pm)	Oct 12	Nov 30	Jan 18	Feb 22	April 5
	Sun Matinee (2pm)	Oct 13	Dec 1	Jan 19	Feb 23	April 6
	Sun Evening (7pm)	Oct 13	Dec 1	Jan 19	Feb 23	April 6
Week C	Tues Evening (7:30pm)	Oct 15	Dec 3	Jan 21	Feb 25	April 8
	Wed Matinee (2pm)	Oct 16	Dec 4	Jan 22	Feb 26	April 9
	Wed Evening (7:30pm)	Oct 16	Dec 4	Jan 22	Feb 26	April 9
	Thurs Matinee (2pm)	Oct 17	Dec 5	Jan 23	Feb 27	April 10
	Thurs Evening (7:30pm)	Oct 17	Dec 5	Jan 23	Feb 27	April 10
	Fri Evening (8pm)	Oct 18	Dec 6	Jan 24	Feb 28	April 11
	Sat Matinee (2pm)	Oct 19	Dec 7	Jan 25	March 1	April 12
	Sat Evening (8pm)	Oct 19	Dec 7	Jan 25	March 1	April 12
Week D	Sun Matinee (2pm)	Oct 20	Dec 8	Jan 26	March 2	April 13
	Wed Matinee (2pm)	Oct 23	Dec 11	Jan 29	March 5	April 16
	Wed Evening (7:30pm)	Oct 23	Dec 11	Jan 29	March 5	April 16
	Thurs Matinee (2pm)	Oct 24	Dec 12	Jan 30	March 6	April 17
	Thurs Evening (7:30pm)	Oct 24	Dec 12	Jan 30	March 6	April 17
	Fri Evening (8pm)	Oct 25	Nov 29	Jan 31	March 7	April 18
	Sat Matinee (2pm)	Oct 26	Dec 14	Feb 1	March 8	April 19
	Sat Evening (8pm)	Oct 26	Dec 14	Feb 1	March 8	April 19
Sun Matinee (2pm)	Oct 27	Dec 15	Feb 2	March 9	April 20	

FOR A COMPLETE CALENDAR WITH EXTENSION PERFORMANCES VISIT US ONLINE AT WALNUTSTREETTHEATRE.ORG.

* The Week B Thursday Evening performance of ELF has been moved to December 19 due to the Thanksgiving holiday.

+ The Week A Friday Evening performance of DREAMGIRLS has been moved to April 25.

ALSO AT WALNUT
STREET THEATRE:



DINING PARTNER INFORMATION

DINING PARTNER OFFERS

Our dining partners offer a wide variety of restaurant options to complete your trip to the theatre. We encourage you to support our neighbors and take advantage of their generous offers!

Buca D'oro Ristorante | Official Restaurant Partner of Walnut Street Theatre
711 Locust St, Philadelphia, PA 19106
(215) 928-0556
15% off bill to theatre patrons (cannot be combined with other offers, promotions, or special menu options)

Barra Rossa
929 Walnut Street, Philadelphia, PA 19107
(215) 644-9074
10% off food on date of performance only

Celerier's Cellar - Online Only
\$20 off on \$100 Purchase using discount code "WST" (single use per customer account)

Hard Rock Café
1131 Market Street, Philadelphia, PA 19107
\$10 off \$50 (food and nonalcoholic beverages)

Hi-Lo Taco
1109 Walnut St, Philadelphia, PA 19107
10% off on date of performance only

Iron Hill Brewery
1150 Market Street, Philadelphia, PA 19107
(267) 507-7365
10% off on nonalcoholic purchases on show dates

Koto Sushi
719 Sansom Street, 1 Floor, Philadelphia, PA 19106
(267) 239-2250
10% off food bill upon showing ticket (cannot be combined with other promotions, special menu options, or open table reservations)

La Scala's Fire
615 Chestnut Street, Philadelphia, PA 19106
(215) 928-0900
10% off, anytime

Le Pain Quotidien
801 Walnut Street, Philadelphia, PA 19107
(267) 528-0481
10% for Season Ticket Holders

Libertine
261 S 13th Street, Philadelphia, PA 19107
(215) 398-5555
Complimentary glass of wine w/entrée purchase, must verify subscription

Maggiano's Little Italy
1201 Filbert Street, Philadelphia, PA 19107
(267) 581-8365
15% off, anytime

Moriarty's
1116 Walnut Street, Philadelphia, PA 19107
(215) 627-7676
20% off for subscribers, must show subscriber account

NYPD Pizza
140 S. 11th Street, Philadelphia, PA 19107
(215) 733-0651
10% discount upon showing subscriber ticket

Paprica Grill
811 Sansom Street, Philadelphia, PA 19107
20% discount

Positano Coast by Aldo Lamberti
212 Walnut Street, 2nd Floor, Philadelphia PA 19106
(215) 238-0499
10% off the food portion of the bill with proof of ticket purchase

Top Tomato Bar & Pizza
116 S 11th Street, Philadelphia, PA 19107
(215) 592-8242
10% off dine-in on day of show, must show ticket. Offer is not valid at to-go counter.

For a full list
of dining
partners in
the area, visit:



WalnutStreetTheatre.org/visit/dining-hotels.php

PARKING



The Theatre's address is:

Walnut Street Theatre
825 Walnut Street (corner of 9th & Walnut)
Philadelphia, PA 19107

Map location #1 · Parkway Outdoor Lot on Walnut Street (Next to Theatre)

- When entering the Parkway Outdoor Lot location, identify yourself as a Walnut Subscriber, with your Subscriber Card or your season tickets. You then will receive a parking ticket and a discount sticker from the attendant.
- You may go directly to the kiosk with your parking ticket and sticker before your performance to pay. You may also do this after the performance, but please be advised that there may be a line at that point.

Map location #2 · Parkway Walnut Towers Indoor Parking Garage on Walnut Street

- When entering the Parkway Walnut Towers location, you will receive a parking ticket at the entry gate. Please bring this ticket to the theatre with you.
- Upon entering the theatre and before the performance begins, present the parking ticket and your performance ticket to the subscriptions staff member next to the gift case to receive a discount sticker. Note: Please factor in time to receive your discount sticker in arriving early to the theatre.
- Apply the discount sticker to the back of your parking ticket per the directions on the ticket.
- After the performance, when exiting the garage at the gate, scan the front of your parking ticket first, then scan the back where the discount sticker has been placed when making your payment to apply the discount! Note: Donors receive unique discount stickers. Instructions will be sent with specifics to donor benefits.



PARKWAY
Parking at A Higher Level®

We are proud to have Parkway as our Official Parking Partner.